



## General Terms and Conditions

General Terms and Conditions of KUST VOF, with a registered office in Katwijk and registered with the Chamber of Commerce in Leiden under number 51923335. These General Terms and Conditions are applicable to the hire and reservation of beach huts from KUST, Beach Section 3 in Katwijk aan Zee.

### 1. Confirmation of hire

- a. The hirer receives a confirmation by email or, at his request, by post. The confirmation and the statement of agreement with these rental terms and conditions jointly form a temporary rental agreement between the addressee of the letter of confirmation (hirer) and the sender of such (landlord).
- b. Upon receipt of the deposit, to be paid within 7 days from sending the rental agreement, the reservation is final.
- c. KUST only accepts bookings from persons aged 18 years or over. Groups of youths are not accepted.

### 2. Rental costs

- a. Included in the rental sum are the rent of the cottage, as shown on the website [www.kust.nu](http://www.kust.nu), and the use of gas, water and electricity, including VAT.
- b. Not included are:
  - i. mandatory final cleaning costs of €50,00;
  - ii. administration costs of €20,00
  - iii. the costs for a mandatory complete package (kitchen items, duvets, bed linen and towels) of €15.00 per person. This amount may include a small camping bed;
  - iv. tourist tax of €1.00 per person per night;
  - v. a security deposit to be paid in cash upon arrival of €250.00; and
  - vi. a parking scratch card of the municipality of Katwijk, which is available on site at a cost of €6.00 per day.

### 3. Payment

- a. The hirer must pay a deposit of the total rental sum within 7 days of receipt of the confirmation. This amount will be shown on the order confirmation and must be transferred to bank account number 1040.48.352 for the attention of KUST.
- b. When the payment has been received, the reservation will be activated. If the payment has not been received within 7 days, the reservation will expire and you will no longer be entitled to hire the beach hut. If you wish to do so, you must request a new reservation.
- c. Security deposit
  - i. The beach hut and its surroundings must be used with due care and in accordance with its intended use. For this reason we require a cash security deposit at the start of your stay of € 250.00. This security deposit will be refunded upon your departure after deduction of any possible costs incurred by damage or unpaid costs.
- d. The remaining amount must be transferred into the bank account of KUST at the latest 8 weeks before your arrival. When making a reservation within 8 weeks of your arrival the full amount must be paid immediately upon receipt of the confirmation.

### 4. Amendments and cancellations

- a. Amendments
  - i. first amendments more than 28 days before the start of the rental period are free of charge. For second or subsequent amendments and amendments made less than 28 days before the start of the rental period you will be charged €20.00 per amendment.

- b. Cancellation by the hirer will incur the following costs:
  - i. upon cancellation more than 42 days before the date of arrival: 25% of the total sum;
  - ii. upon cancellation less than 43 days but more than 28 days before the date of arrival: 50% of the total sum;
  - iii. upon cancellation less than 29 days before the date of arrival: 90% of the total sum;
  - iv. upon cancellation on the date of arrival or later: the full amount;
  - v. Cancellations by the hirer must always be confirmed by email or letter, stating the name and booking number.
- c. Cancellation by the landlord
  - i. KUST reserves the right to cancel the rental/rental agreement when submitted information appears to be incorrect and may have adverse effects for KUST.

## 5. Regulations

- a. You may arrive after 15.00 and must depart before 10.00. If you arrive after 17.00 you may contact us at 06-83563942
- b. Animals are not allowed in any of our beach huts.
- c. The hirer must observe all other company regulations, which are included in the welcome file of the beach huts.

## 6. Liability

- a. We assume that you will treat the natural surroundings and the beach huts with respect. In the case of nuisance and/or damage to the beach hut or the inventory, you may be asked to leave the beach hut.
- b. KUST does not accept any liability for theft and loss of or damage to any goods or persons, of any nature, during or as a result of your stay in one of the beach huts, except in the case of deliberate intent or gross negligence on the part of KUST or (one of) its employees.
- c. KUST does not accept liability for the interruption of any services or faults in services provided by third parties.
- d. You and the user(s) are jointly and severally liable for any loss of and/or damage to the rented accommodation and/or the camping site and/or any other property of KUST originating during the use of such by you and/or other users, irrespective of whether this is or is not a consequence of actions or omissions by you and/or any third parties present in the beach hut with your permission.
- e. You will safeguard KUST against any claims with regard to damage incurred by third parties as a result of actions or omissions by you, other users, your travel companions or third parties present in the park with your permission.
- f. Upon incorrect use and/or incorrect departure from the accommodation, including but not limited to excess dirt, extra costs will be charged, which are payable immediately or may be deducted from the security deposit.

## 7. Complaints

- a. Complaints must be made on site, in order that KUST is given the opportunity to solve the complaint. When afterwards it appears that the person concerned has not notified KUST on site of the defect or irregularity, he will lose the right to any possible refund.
- b. In the case of an early departure without prior consultation with and approval by KUST, the hirer loses the right to any possible refund.
- c. When a complaint is not solved, it must be submitted in writing with substantiation at the latest within one month of the date of arrival in the Netherlands to: KUST, Boulevard 22, 2225 AB, Katwijk or by email: [info@kust.nu](mailto:info@kust.nu). After this period the right to a refund expires.

## 8. Miscellaneous

- a. The rental agreement is governed by Dutch law.
- b. These General Terms and Conditions will prevail over any other previous publications.